



Prices as a percentage %	Standard commodities
<b>Means of transport</b>	<b>Road / Ship / Rail / Air</b>
Domestic transport	<b>0,2</b>
DSV Xpress/Courier transport, value up to EUR 1000	0,2
<b>To or from</b>	
<b>ZONE 1</b> Europe, Northern America, Australia, New Zealand, Asia and Middle-East	0,3
<b>ZONE 2</b> Russia, Moldova, Ukraine, Caribbean, Brasilia(*C), India(*C), Africa (*C), South America and other referral countries	0,5
<b>Minimum Premium</b>	<b>EUR 15</b>
Fairs and Exhibitions	0,6
Fragile goods e.g. ceramics, marble, furniture etc. Minimum premium: EUR 75	0,7
Household goods, motor vehicles. Minimum premium: EUR 125 Deductible EUR 750.	0,7

\*C – special terms, please refer to DSV

**Used and unpacked goods:** Shipments with max value of EUR 50 000. The additional cargo coverage does not cover scratches, marks, dents, rust and oxidation or damage to mechanical or electronic systems.

**Vehicle or pleasure crafts:** Shipments with max value of EUR 50 000. The additional cargo coverage does not cover scratches, marks, dents, rust and oxidation or damage to mechanical or electronic systems. In addition a deductible of one percent of the additional cargo coverage sum will apply. Motor Vehicle Clause and Watercraft Clause will apply and is available on request.

**Household goods/ personal belongings:** Shipments with max value of EUR 50 000. The additional cargo coverage does not cover scratches, marks, dents, rust and oxidation or damage to mechanical or electronic systems. Household goods and Personal Effects Clause will apply and is available on request.

**Additional cargo coverage for stored goods:** Storage that is not part of the normal transport chain can also be insured. For rates please contact DSV.

**In case of an accident:**

In case of an accident you should either as consignee or consignor protect yourself in the best possible way, as soon as the damage or shortage is observed.

You should always obtain the claims adjuster's acceptance that you are allowed to sell or destroy the goods before you make any arrangements regarding the damaged goods.

**A. Visible Damage:**

1. Always check the exterior condition of the goods and number of packages immediately upon receipt.
2. Make written reservations on the delivery note, describing the damage or shortage in detail (what the eye sees). Take a photo of the damage.
3. Call the carrier immediately and inform him of the damage or shortage.
4. Send a letter holding the carrier responsible. Give a short description of the damage or shortage, and the economic consequences. Enclose photos. You are welcome to send such message by email.
5. When the loss has been assessed, you must forward your claim to your usual contact or the claims adjuster including a copy of the commercial invoice, signed delivery note and packing list, if any, and other documents supporting the claim.

**B. Invisible Damage:**

1. Check the goods immediately upon receipt.
2. Send letter or e-mail within 3 days to your usual contact or the claims adjuster explaining the damage or shortage as detailed as possible. Enclose photo if possible. The burden of proof showing that damage or disappearance occurred during the additional cargo coverage period/during transport shall always rest with the claimant.
3. Hereafter you should follow the same procedure as described under "visible damage".
  - Road, rail: 7 days
  - Ship: 3 days
  - Air: 14 days

**In case of claims, please refer to:**

DSV Transport AS  
Pärnu mnt. 535  
76401 Saku vald  
Harjumaa.

**or to e-mail:**

[kindlustus@ee.dsv.com](mailto:kindlustus@ee.dsv.com)

**Jurisdiction:**

The legal venue for any disputes arising shall be the Maritime and Commercial Court of Copenhagen, with appeals being dealt with by the Danish Supreme Court.

**Applicable law:**

Dansk SøforsikringsKonvention (Danish Marine Insurance Convention) of 2 April 1934.

**The DSV Insurance A/S mediates the All Risks Insurance:**

DSV Road Holding A/S, DSV Road A/S, DSV Air & Sea A/S, DSV Solution A/S.  
All additional cargo coverage is taken out through

DSV Insurance A/S  
Kornmarksvej 1, 2605 Brøndby,  
(registration number 30 52 68 05).

As of 01.01.2009 DSV Insurance A/S was included in the Insurance register, which can be checked via the Danish Financial Supervisory Authority's portal.

**Conditions: EEA General Conditions / NSAB 2000 / The British International Freight Association Conditions 2005**